

Warren County · Ohio

TELECOMatters

our monthly newsletter of things that matter. all things Telecom.



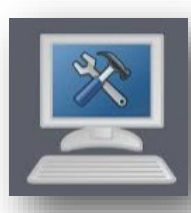
November | 2022



REMINDER: MONTHLY MAINTENANCE

Wednesday, November 16, 2022

- **CentralSquare maintenance** 5:00am - 8:00am
- **Monthly maintenance** 5:00pm - 8:00pm
- <https://status.wcpsn.net/>



ESO project—UPDATE

- ALL department Chiefs/Project Liaisons are participating and contributing. *Thank you!*
- Onsite ESO training—November 7-11 and November 14-18
- A calendar of notable dates will be sent out to department heads and project liaisons
- **“Go LIVE”** date is **Wednesday, November 30, 2022**
- Any questions, please contact: Joseph Newton
joseph.newton@wcoh.net



CENTRAL SQUARE CrimeView

To: **Warren Co-Dispatched Police Chiefs, Report Liaisons and Training Liaisons:**

Telecom will be hosting **two** 2-hour CrimeView VIRTUAL Training sessions.

CrimeView Analytics is a new mapping & analysis application that brings together CAD, RMS, and offender information & provides powerful visual, analytic, and reporting tools.

The below times are available **November 10, 2022:**

- ◆ 10:00 AM – 12:00 PM EST or
- ◆ 1:00 PM – 3:00 PM EST

If you would like to attend, please RSVP to Lisa.Hicks@wcoh.net with your name, e-mail address, phone number and desired time.

NOTE:

- ⇒ **There is a maximum of 10 people per training session.**
- ⇒ Bob Henry from **CentralSquare** will be doing the training.
- ⇒ For trainers who still need access – please contact Jeremiah Marcum, Telecom’s Database Administrator, at jeremiah.marcum@wcoh.net

During 🔥 Fire inspections 🔥 - BDAs need to be **verified** that they are registered!

Many schools and businesses are installing BDAs or “Building Distribution Amplifiers” that pull signal from the County radio towers into the building, amplifying portable radio signal. This improves first responder safety when inside your buildings! Correctly installed BDAs are designed with internal batteries to keep the system operating even if the power to the building is cut off.



Because the BDA operates on the same frequencies as the County towers, the building owner must obtain permission from the County to operate the BDA. Further, the Federal Communications Commission (FCC) requires all BDAs be registered. Building owners can do this at <https://signalboosters.fcc.gov/signal-boosters/>

Because the BDA is a life safety device, **all BDAs should be included in the fire inspection process** and the batteries replaced every 5 years. Because the signals from BDAs can be harmful to the County radio system, it is important that 24/7 emergency contacts be obtained during the registration process in the event a BDA is causing interference to the radio system and needs to be turned off / repaired.

Thank you for helping ensure that all BDAs in the county are registered!

Cell phones for County Agencies

If you need to order a cell phone from **WC Telecom**, please be proactive and put in your order at least a month ahead of time. At this time, there is a shortage and most cell phones are on back order.

If you have any questions, please contact Help@wcoh.net

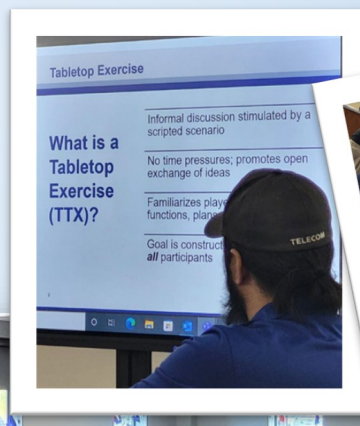


Southwest Ohio Region Emergency Communications Cybersecurity training

This cybersecurity training exercise was held at the Warren County Administration building. This 4-hour exercise was delivered virtually via Microsoft teams and in-person at each participating SW Ohio Region County. This Tabletop exercise was divided into three modules with the intent to provide and opportunity for coordinated discussion between emergency management, emergency communications centers, and information technology (IT) departments, to discuss plans for restoration of vital communications services in response to a cyber incident.

Response and recover:

- Operational Coordination
- Intelligence and Information Sharing
- Situational Assessment
- Operational Communication
- Cybersecurity
- Public Information and Warning



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Celebrating Telecom "WINS"

Team members at Telecom took time out of the day on October 12, 2022 for a **FALL LUNCHEON** to celebrate team wins! We also had our "1st Annual Pumpkin Decorating Contest"!



#TCKudos

Congratulations and "great work" to:
Jeff Boutel, Phillip Bomer and William Cornett!

Click [HERE](#) to recognize someone @ Telecom!

#TCKudos

To: Jeff Boutel Dept: Telecom
From: Melissa Bour Date: 10/25/2022

Thank you for...
Creating the new supervisor layout with a quick successful completion! The supervisors are extremely happy with the work you put forth. THANK YOU!



#TCKudos

To: William Cornett Dept: Telecom
From: Melissa Bour Date: 10/25/2022

Thank you for...
On Thursday, October 20, 2022, you worked diligently on finding solutions to what seemed (to me) an IT nightmare. I always know I can count on Telecom employees to get the work done and this never goes unnoticed! Thank you!



#TCKudos

To: Phillip Bomer Dept: Telecom
From: Melissa Bour Date: 10/25/2022

Thank you for...
On October 25, 2022, you helped me navigate through Track It Self Service! You were not in our department for this reason, but you are ALWAYS willing to help any of us who ask you for anything. You are a great asset to Telecom and Emergency Services. Thanks Bomer!



Warren County/LHS Student Government Day



Lebanon High School students toured County offices on October 18th for "Student Government day". They spent the morning with Team Telecom to tour and learn more about what all we do for Warren County agencies. This allowed for the students to get the best possible exposure to understanding the responsibilities of our office. **Paul Bernard** gave a great presentation and tour of Telecom!

What a great group of High School Students!

#Telecom Volunteers

Lisa Hicks, Telecom's Community Manager, volunteers her time as a Celebration of Angels Committee Member. She attends monthly meetings, works to get donation items to raffle off and assists at the yearly Celebration of Angels Gala.

The Celebration of Angels evening gala includes a ceremony to honor Mary Jo's Angels. The Mary Jo's Angels Award recognizes and honors individuals or groups of individuals who, through care or service, have improved the quality of life for cancer survivors. This event was created to remember the spirit of grace and compassion of Mary Jo Cropper, who succumbed to breast cancer in 2011. Funds raised from this event ensure that patients of the Mary Jo Cropper Family Center for Breast Care on the campus of Bethesda North Hospital have access to the most advanced technology and top of the line care while battling breast cancer.

Donations can be made year-round at the following link by designating Mary Jo Cropper Family Center for Breast Care in the drop down menu: <https://29829.thankyou4caring.org/sslpage.aspx?pid=298>

Pictured below left is Lisa Koch from Lebanon, Ohio, and Lisa Hicks. Lisa Koch was presented the "Mary Jo's Angel" award at the Gala. She was recognized for her spirit and grace through her fight against Breast Cancer. While still currently battling herself, she always finds a way to shed "light" for so many others who are battling cancer themselves. "What an honor to be in a category with Mary Jo Cropper" said Lisa Koch "It's events like these, and people like the Cropper's, that give us all hope." To learn more about Lisa's courage, click <https://www.youtube.com/watch?v=3xKMPVdWe8U>



Middle picture left to right— Spencer Cropper (Mary Jo's son), Lisa Koch & Jay Koch (Lisa's husband)

Right Picture—Lisa Koch and Dana Cropper (Mary Jo's daughter-in-law)

IMPORTANT Team TELECOM dates

November Work Anniversaries

Paul Kindell—33 years!
David Shiverdecker— 9 years!

November Birthdays

Joe Newton—November 16
Jeff Boutell—November 20
Paul Bernard—November 25

